



# Improving Kidney Care

What do you think?



easy  
read

# Introduction



Doctors and nurses at St. Helier and St George's Hospitals have some ideas to improve the way they care for people with kidney illnesses.



**NHS**  
St George's University Hospitals  
NHS Foundation Trust

By 2025, we want to move our services for people who have to stay overnight with a kidney illness from Epsom and St Helier Hospital, to a new specialist kidney unit in St. George's Hospital in Tooting.



There will be no change for people who don't have to stay overnight. Most kidney services will stay the same.



## What do you think?

We want to know what you think about this change.



Please tell us what you think by answering the questions in this Easy Read questionnaire.



We need your answers by Tuesday, 7 September 2021.



## Have your say

We are holding public events where you can come and ask us questions about our ideas.



You can find details on our website:  
<https://swlondonccg.nhs.uk/get-involved/have-your-say/improving-kidney-care/>

# About you

**Question:** Are you a...



- Kidney patient
- Family or carer
- Member of the public
- NHS staff
- Part of a community group
- Other - please say

# Our idea



We want to move the overnight services for people with kidney illnesses to a new specialist unit at St. George's Hospital.

This means:



- you would go to St. George's if you are a kidney patient, are feeling unwell and need investigation or treatment



- you would go to St. George's if you needed extra support after a transplant



- some people who need training on how to use home dialysis would go to St Helier Hospital



- there would be no change to any other kidney services



- if you get support at home, this will stay the same.



**Question 1a:** What do you think about this idea?

- Very good
- Good
- Neither good nor poor
- Poor
- Very poor

Why do you think this?



**Question 1b:** Do you think our idea will mean people will get better care?

- Very unlikely
- Unlikely
- Unsure
- Likely
- Very likely

Why do you think this?



**Question 1c:** Do you think our idea will mean it is easier to get good quality staff?

- Very unlikely
- Unlikely
- Unsure
- Likely
- Very likely

Why do you think this?



**Question 1d:** Do you think there are other things that would make our idea better?

Yes

No

Don't know

What other things should we do?

# Current service



**Question 2:** What is good about the current service?

# Travel and transport



The idea is to build a new kidney unit at St. George's Hospital in Tooting.



This may mean a longer journey for some people.



People who use patient transport services to get to hospital for their kidneys will carry on doing this.



**Question 3:** How do you think your journey will be affected?

- Much longer
- Longer
- No difference
- Better
- Much better

Please tell us why you say this.



Are you worried about the journey? How could we help you?

# The new kidney unit



**Question 4:** How could we design the unit and the service to make your visit as comfortable as possible?

# Access to services



The idea is to bring together specialist kidney services in one place.



We think that this would reduce delays and be better for patients.



**Question 5:** Do you have difficulty getting help for your kidney problem?

Yes

No

How could we make it easier for you?

# Anything else about this idea?



**Question 6:** Do you think our idea will make it worse or better for patients?

- Much worse
- Worse
- No difference
- Better
- Much better

Please tell us why you say this.

# Any other comments?



**Question 7:** Is there anything else you would like to tell us?

# More about you



Please answer these questions about yourself. You will be helping us to make sure we hear from different groups of people.



**Question 8:** Which borough do you live in?



**Question 9:** What is the first part of your postcode?

## Question 10: Are you...

### White



- English, Welsh, Scottish, Northern Irish, British or Irish
- Gypsy or Irish Traveller
- Any other White background - please say

### More than 1 ethnic background



- White and Black Caribbean
- White and Black African
- White and Asian
- Any other mixed background - please say

### Asian



- Indian
- Pakistani
- Bangladeshi
- Chinese
- Any other Asian background - please say



## Black

Black British

African

Caribbean

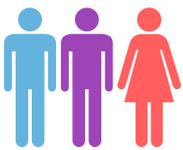
Any other Black background - please say



## Other ethnic group

Arab

Any other ethnic background - please say

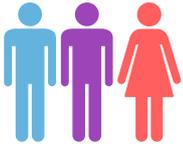


## Question 11: Are you...

Male

Female

Other



**Question 12:** Is your gender the same as the one you were given at birth?

- Yes
- No
- Prefer not to say



**Question 13:** What is your religion?

- Christian
- Muslim
- Jewish
- Buddhist
- Hindu
- Sikh
- Rastafarian
- Jainism
- No religion
- Prefer not to say
- Other - please say



**Question 14:** Are you...

- Heterosexual - you are attracted to the opposite sex
- Bisexual - you are attracted to both men and women
- Gay - you are a man and attracted to men
- Lesbian - you are a woman and attracted to women
- Prefer not to say
- Other - please say



**Question 15a:** Are you pregnant?

- Yes
- No



**Question 15b:** Have you had a baby in the last 12 months?

- Yes
- No



**Question 16: Are you...**

- Single
- Married
- Living together with someone
- In a same sex civil partnership
- Separated
- Divorced
- Widowed



**Question 17: How old are you?**

- 16 to 17
- 18 to 20
- 21 to 24
- 25 to 29
- 30 to 44
- 45 to 59
- 60 to 64
- 65 to 74
- 75 to 84
- 85 to 89
- 90 and over



**Question 18:** Are you disabled or do you have any of these conditions?

- Deafness or difficulty with hearing
- Blindness or difficulty with eyesight
- Learning disability
- Other behaviour difficulty
- Mental ill health
- Long term illness
- Physical disability
- Other disabilities
- This doesn't apply to me



**Question 19:** Are you a carer?

- Yes
- No

# Thank you



Thank you for answering the questions.



Please now send you answers back to us at:

FREEPOST improvingkidneycare

That's all you need to put on the envelope. You don't need a stamp.



## For more information

If you need more information please contact us by:

email: [swlRENAL@swlondon.nhs.uk](mailto:swlRENAL@swlondon.nhs.uk)



website: <https://swlondonccg.nhs.uk/get-involved/have-your-say/improving-kidney-care/>

Easy Read by [easy-read-online.co.uk](http://easy-read-online.co.uk)