

ACCESSIBILITY AUDIT FOR NHS SOUTH WEST LONDON ICB

25 August 2022

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EXECUTIVE SUMMARY

This report describes the conformance of the NHS South West London Integrated Care Board website (<https://southwestlondon.icb.nhs.uk/>) with W3C's Web Content Accessibility Guidelines (WCAG). The review process is described in the 'Review Process' below and is based on evaluation described in [Accessibility Evaluation Resources](#).

Based on this evaluation, the <https://southwestlondon.icb.nhs.uk/> website close to being (but not yet compliant) with the WCAG 2.1, guidelines, to level AA.

Overview of results

Passed

- <https://southwestlondon.icb.nhs.uk/>
- <https://southwestlondon.icb.nhs.uk/what-we-do/quality-and-safety/>
- <https://southwestlondon.icb.nhs.uk/news/>
- <https://southwestlondon.icb.nhs.uk/contact/enquiries/>
- <https://southwestlondon.icb.nhs.uk/publications/>
- <https://southwestlondon.icb.nhs.uk/our-places/>
- <https://southwestlondon.icb.nhs.uk/events/board-meeting-september-2022/>
- <https://southwestlondon.icb.nhs.uk/get-involved/consultations/>
- <https://southwestlondon.icb.nhs.uk/contact/>
- <https://southwestlondon.icb.nhs.uk/get-involved/consultations/improving-kidney-care/>
- <https://southwestlondon.icb.nhs.uk/publications/improving-kidney-care-live-listening-event-two/>
- southwestlondon.icb.nhs.uk/publications/improving-kidney-care-engagement-report-october-2021/

Detailed review results are available in the '[Results and actions](#)' below.

EVALUATION

Background about evaluation

Conformance evaluation of web accessibility requires a combination of semi-automated evaluation tools and manual evaluation by an experienced reviewer. The evaluation results in this report are based on an evaluation conducted on the following date(s): 24 August 2022 to 25 August 2022. The website may have changed since that time.

Scope of review

As websites are composed of many pages, it is impossible to test every single page manually. Because of this, a representative page sample approach is taken. We generally review all the key pages and the main page types – experience has shown that it is not necessary to review all pages, as the same issues tend to be repeated, especially with a large CMS-managed site.

Evaluation details

Name of website

South West London Integrated Care Board

Purpose of site

Public website to disseminate information about the South West London ICB and its component services

Base URL of site

<https://southwestlondon.icb.nhs.uk/>

URLs included in review

- <https://southwestlondon.icb.nhs.uk/>
- <https://southwestlondon.icb.nhs.uk/what-we-do/quality-and-safety/>
- <https://southwestlondon.icb.nhs.uk/news/>
- <https://southwestlondon.icb.nhs.uk/contact/enquiries/>
- <https://southwestlondon.icb.nhs.uk/publications/>
- <https://southwestlondon.icb.nhs.uk/our-places/>
- <https://www.southwestlondon.icb.nhs.uk/events/board-meeting-september-2022/>
- <https://southwestlondon.icb.nhs.uk/get-involved/consultations/>
- <https://southwestlondon.icb.nhs.uk/contact/>
- <https://southwestlondon.icb.nhs.uk/get-involved/consultations/improving-kidney-care/>
-
-

Exact date, or range of dates, on which the review was conducted:

24 August 2022 to 25 August 2022

Natural language(s) of website:

English

Reviewer details

Name of reviewer(s)

Matt Taylor

Organisation information

Mixd

Web: www.mixd.co.uk

Telephone: 0113 360 8250

Reviewer(s) areas of expertise

Specialises in Accessible Web design and has extensive experience as a front-end developer and the W3C 2.1 Web Content Accessibility Guidelines.

Natural language(s) with which the reviewer(s) is/are fluent, or familiar

English

REVIEW PROCESS

Conformance

Guidelines

[Web Content Accessibility Guidelines \(WCAG\) 2.1](#)

Conformance Level (AA standard)

Mixd checks that the Web page satisfies all the Level A and Level AA Success Criteria, or a Level AA conforming alternate version is provided.

Accessibility testing tools

The following tools were used in the review, including automated checkers, browsers, browser plugins, readability test tool, colour contrast test tool and screen readers.

Tools used during this review:

- [Mac OSX VoiceOver](#)
- [WebAIM Color Contrast Checker](#)
- [Microsoft Accessibility Insights](#)
- [Wave](#)
- [Google Lighthouse](#)

Manual testing

- Keyboard testing: navigation and focusable items
- Check for links with ambiguous link text
- Check for alt attributes
- Check form elements: descriptive labels and/or ARIA attributes
- Zoom readability/usability
- Page structure: landmarks and headings

Screen reader testing (i.e. Apple Voiceover)

- Quality and accuracy of link text and image attributes
- Spelling mistakes and reading order
- Interactivity with custom controls
- Accuracy of ARIA properties
- Accessibility of dynamic changes: predictive search, page content that changes on activation, filtered listings

Automated Testing

Mixd uses automated tools as a quick and simple way to catch obvious accessibility barriers.

However, they will only find around 40% of issues which is why we also perform manual checks.

RESULTS AND ACTIONS

Summary of review results

Mixd performed critical path testing on the 12 pages listed above under '[Scope of review](#)'. This website is fully compliant with the WCAG 2.1 guidelines to the AA standard.

Accessibility features in which this site is strong include:

- 1.1.1 Non-text content
- 1.4.3 Contrast (Minimum)
- 1.4.10 Reflow
- 2.1.1 Keyboard
- 2.4.1 Bypass Blocks
- 2.4.3 Focus Order
- A Lighthouse score of 100 across all checked items

Detailed results

Results for: Home

URL: <https://southwestlondon.icb.nhs.uk/>

Date Audited: 24 August 2022

Google lighthouse score: 100

WCAG Checkpoints passed: 50/50

WCAG Checkpoint	Status	Explanation	FAO
1.1.1 Non-text Content	Pass	N/A	N/A
1.2.1 Audio-only and Video-only (Prerecorded)	Pass	N/A	N/A
1.2.2 Captions (Prerecorded)	Pass	N/A	N/A
1.2.3 Audio Description or Media Alternative (Prerecorded)	Pass	N/A	N/A
1.2.4 Captions (Live)	Pass	N/A	N/A
1.2.5 Audio Description (Prerecorded)	Pass	N/A	N/A
1.3.1 Info and Relationships	Pass	N/A	N/A
1.3.2 Meaningful Sequence	Pass	N/A	N/A
1.3.3 Sensory Characteristics	Pass	N/A	N/A
1.3.4 Orientation	Pass	N/A	N/A
1.3.5 Identify Input Purpose	Pass	N/A	N/A
1.4.1 Use of colour	Pass	N/A	N/A
1.4.2 Audio Control	Pass	N/A	N/A
1.4.3 Contrast (Minimum)	Pass	N/A	N/A
1.4.4 Resize text	Pass	N/A	N/A
1.4.5 Images of text	Pass	N/A	N/A
1.4.10 Reflow	Pass	N/A	N/A
1.4.11 Non-text Contrast	Pass	N/A	N/A
1.4.12 Text Spacing	Pass	N/A	N/A
1.4.13 Content on Hover or Focus	Pass	N/A	N/A
2.1.1 Keyboard	Pass	N/A	N/A
2.1.2 No keyboard traps	Pass	N/A	N/A
2.1.4 Character Key Shortcuts	Pass	N/A	N/A

WCAG Checkpoint	Status	Explanation	FAO
2.2.1 Timing Adjustable	Pass	N/A	N/A
2.2.2 Pause, Stop, Hide	Pass	N/A	N/A
2.3.1 Three Flashes or Below Threshold	Pass	N/A	N/A
2.4.1 Bypass Blocks	Pass	N/A	N/A
2.4.2 Page Titled	Pass	N/A	N/A
2.4.3 Focus Order	Pass	N/A	N/A
2.4.4 Link Purpose (In context)	Pass	N/A	N/A
2.4.5 Multiple Ways	Pass	N/A	N/A
2.4.6 Headings and Labels	Pass	N/A	N/A
2.4.7 Focus Visible	Pass	N/A	N/A
2.5.1 Pointer Gestures	Pass	N/A	N/A
2.5.2 Pointer Cancellation	Pass	N/A	N/A
2.5.3 Label in Name	Pass	N/A	N/A
2.5.4 Motion Actuation	Pass	N/A	N/A
3.1.1 Language of Page	Pass	N/A	N/A
3.1.2 Language of Parts	Pass	N/A	N/A
3.2.1 On Focus	Pass	N/A	N/A
3.2.2 On Input	Pass	N/A	N/A
3.2.3 Consistent Navigation	Pass	N/A	N/A
3.2.4 Consistent Identification	Pass	N/A	N/A
3.3.1 Error Identification	Pass	N/A	N/A
3.3.2 Labels or Instructions	Pass	N/A	N/A
3.3.3 Error Suggestion	Pass	N/A	N/A
3.3.4 Error Prevention (Legal, Financial, Data)	Pass	N/A	N/A
4.1.1 Parsing	Pass	N/A	N/A
4.1.2 Name, Role, Value	Pass	N/A	N/A
4.1.3 Status Messages	Pass	N/A	N/A

Results for: Quality and safety

URL: <https://www.southwestlondon.icb.nhs.uk/what-we-do/quality-and-safety/>

Date Audited: 24 August 2022

Google lighthouse score: 100

WCAG Checkpoints passed: 50/50

WCAG Checkpoint	Status	Explanation	FAO
1.1.1 Non-text Content	Pass	N/A	N/A
1.2.1 Audio-only and Video-only (Prerecorded)	Pass	N/A	N/A
1.2.2 Captions (Prerecorded)	Pass	N/A	N/A
1.2.3 Audio Description or Media Alternative (Prerecorded)	Pass	N/A	N/A
1.2.4 Captions (Live)	Pass	N/A	N/A
1.2.5 Audio Description (Prerecorded)	Pass	N/A	N/A
1.3.1 Info and Relationships	Pass	N/A	N/A
1.3.2 Meaningful Sequence	Pass	N/A	N/A
1.3.3 Sensory Characteristics	Pass	N/A	N/A
1.3.4 Orientation	Pass	N/A	N/A
1.3.5 Identify Input Purpose	Pass	N/A	N/A
1.4.1 Use of colour	Pass	N/A	N/A
1.4.2 Audio Control	Pass	N/A	N/A
1.4.3 Contrast (Minimum)	Pass	N/A	N/A
1.4.4 Resize text	Pass	N/A	N/A
1.4.5 Images of text	Pass	N/A	N/A
1.4.10 Reflow	Pass	N/A	N/A
1.4.11 Non-text Contrast	Pass	N/A	N/A
1.4.12 Text Spacing	Pass	N/A	N/A
1.4.13 Content on Hover or Focus	Pass	N/A	N/A
2.1.1 Keyboard	Pass	N/A	N/A
2.1.2 No keyboard traps	Pass	N/A	N/A
2.1.4 Character Key Shortcuts	Pass	N/A	N/A
2.2.1 Timing Adjustable	Pass	N/A	N/A
2.2.2 Pause, Stop, Hide	Pass	N/A	N/A

WCAG Checkpoint	Status	Explanation	FAO
2.3.1 Three Flashes or Below Threshold	Pass	N/A	N/A
2.4.1 Bypass Blocks	Pass	N/A	N/A
2.4.2 Page Titled	Pass	N/A	N/A
2.4.3 Focus Order	Pass	N/A	N/A
2.4.4 Link Purpose (In context)	Pass	N/A	N/A
2.4.5 Multiple Ways	Pass	N/A	N/A
2.4.6 Headings and Labels	Pass	N/A	N/A
2.4.7 Focus Visible	Pass	N/A	N/A
2.5.1 Pointer Gestures	Pass	N/A	N/A
2.5.2 Pointer Cancellation	Pass	N/A	N/A
2.5.3 Label in Name	Pass	N/A	N/A
2.5.4 Motion Actuation	Pass	N/A	N/A
3.1.1 Language of Page	Pass	N/A	N/A
3.1.2 Language of Parts	Pass	N/A	N/A
3.2.1 On Focus	Pass	N/A	N/A
3.2.2 On Input	Pass	N/A	N/A
3.2.3 Consistent Navigation	Pass	N/A	N/A
3.2.4 Consistent Identification	Pass	N/A	N/A
3.3.1 Error Identification	Pass	N/A	N/A
3.3.2 Labels or Instructions	Pass	N/A	N/A
3.3.3 Error Suggestion	Pass	N/A	N/A
3.3.4 Error Prevention (Legal, Financial, Data)	Pass	N/A	N/A
4.1.1 Parsing	Pass	N/A	N/A
4.1.2 Name, Role, Value	Pass	N/A	N/A
4.1.3 Status Messages	Pass	N/A	N/A

Results for: News landing

URL: <https://southwestlondon.icb.nhs.uk/news/>

Date Audited: 24 August 2022

Google lighthouse score: 100

WCAG Checkpoints passed: 50/50

WCAG Checkpoint	Status	Explanation	FAO
1.1.1 Non-text Content	Pass	N/A	N/A
1.2.1 Audio-only and Video-only (Prerecorded)	Pass	N/A	N/A
1.2.2 Captions (Prerecorded)	Pass	N/A	N/A
1.2.3 Audio Description or Media Alternative (Prerecorded)	Pass	N/A	N/A
1.2.4 Captions (Live)	Pass	N/A	N/A
1.2.5 Audio Description (Prerecorded)	Pass	N/A	N/A
1.3.1 Info and Relationships	Pass	N/A	N/A
1.3.2 Meaningful Sequence	Pass	N/A	N/A
1.3.3 Sensory Characteristics	Pass	N/A	N/A
1.3.4 Orientation	Pass	N/A	N/A
1.3.5 Identify Input Purpose	Pass	N/A	N/A
1.4.1 Use of colour	Pass	N/A	N/A
1.4.2 Audio Control	Pass	N/A	N/A
1.4.3 Contrast (Minimum)	Pass	N/A	N/A
1.4.4 Resize text	Pass	N/A	N/A
1.4.5 Images of text	Pass	N/A	N/A
1.4.10 Reflow	Pass	N/A	N/A
1.4.11 Non-text Contrast	Pass	N/A	N/A
1.4.12 Text Spacing	Pass	N/A	N/A
1.4.13 Content on Hover or Focus	Pass	N/A	N/A
2.1.1 Keyboard	Pass	N/A	N/A
2.1.2 No keyboard traps	Pass	N/A	N/A
2.1.4 Character Key Shortcuts	Pass	N/A	N/A
2.2.1 Timing Adjustable	Pass	N/A	N/A
2.2.2 Pause, Stop, Hide	Pass	N/A	N/A
2.3.1 Three Flashes or Below	Pass	N/A	N/A

WCAG Checkpoint	Status	Explanation	FAO
Threshold			
2.4.1 Bypass Blocks	Pass	N/A	N/A
2.4.2 Page Titled	Pass	N/A	N/A
2.4.3 Focus Order	Pass	N/A	N/A
2.4.4 Link Purpose (In context)	Pass	N/A	N/A
2.4.5 Multiple Ways	Pass	N/A	N/A
2.4.6 Headings and Labels	Pass	N/A	N/A
2.4.7 Focus Visible	Pass	N/A	N/A
2.5.1 Pointer Gestures	Pass	N/A	N/A
2.5.2 Pointer Cancellation	Pass	N/A	N/A
2.5.3 Label in Name	Pass	N/A	N/A
2.5.4 Motion Actuation	Pass	N/A	N/A
3.1.1 Language of Page	Pass	N/A	N/A
3.1.2 Language of Parts	Pass	N/A	N/A
3.2.1 On Focus	Pass	N/A	N/A
3.2.2 On Input	Pass	N/A	N/A
3.2.3 Consistent Navigation	Pass	N/A	N/A
3.2.4 Consistent Identification	Pass	N/A	N/A
3.3.1 Error Identification	Pass	N/A	N/A
3.3.2 Labels or Instructions	Pass	N/A	N/A
3.3.3 Error Suggestion	Pass	N/A	N/A
3.3.4 Error Prevention (Legal, Financial, Data)	Pass	N/A	N/A
4.1.1 Parsing	Pass	N/A	N/A
4.1.2 Name, Role, Value	Pass	N/A	N/A
4.1.3 Status Messages	Pass	N/A	N/A

Results for: General enquiries form

URL: <https://southwestlondon.icb.nhs.uk/contact/enquiries/>

Date Audited: 24 August 2022

Google lighthouse score: 100

WCAG Checkpoints passed: 50/50

WCAG Checkpoint	Status	Explanation	FAO
1.1.1 Non-text Content	Pass	N/A	N/A
1.2.1 Audio-only and Video-only (Prerecorded)	Pass	N/A	N/A
1.2.2 Captions (Prerecorded)	Pass	N/A	N/A
1.2.3 Audio Description or Media Alternative (Prerecorded)	Pass	N/A	N/A
1.2.4 Captions (Live)	Pass	N/A	N/A
1.2.5 Audio Description (Prerecorded)	Pass	N/A	N/A
1.3.1 Info and Relationships	Pass	N/A	N/A
1.3.2 Meaningful Sequence	Pass	N/A	N/A
1.3.3 Sensory Characteristics	Pass	N/A	N/A
1.3.4 Orientation	Pass	N/A	N/A
1.3.5 Identify Input Purpose	Pass	N/A	N/A
1.4.1 Use of colour	Pass	N/A	N/A
1.4.2 Audio Control	Pass	N/A	N/A
1.4.3 Contrast (Minimum)	Pass	N/A	N/A
1.4.4 Resize text	Pass	N/A	N/A
1.4.5 Images of text	Pass	N/A	N/A
1.4.10 Reflow	Pass	N/A	N/A
1.4.11 Non-text Contrast	Pass	N/A	N/A
1.4.12 Text Spacing	Pass	N/A	N/A
1.4.13 Content on Hover or Focus	Pass	N/A	N/A
2.1.1 Keyboard	Pass	N/A	N/A
2.1.2 No keyboard traps	Pass	N/A	N/A
2.1.4 Character Key Shortcuts	Pass	N/A	N/A
2.2.1 Timing Adjustable	Pass	N/A	N/A
2.2.2 Pause, Stop, Hide	Pass	N/A	N/A
2.3.1 Three Flashes or Below	Pass	N/A	N/A

WCAG Checkpoint	Status	Explanation	FAO
Threshold			
2.4.1 Bypass Blocks	Pass	N/A	N/A
2.4.2 Page Titled	Pass	N/A	N/A
2.4.3 Focus Order	Pass	N/A	N/A
2.4.4 Link Purpose (In context)	Pass	N/A	N/A
2.4.5 Multiple Ways	Pass	N/A	N/A
2.4.6 Headings and Labels	Pass	N/A	N/A
2.4.7 Focus Visible	Pass	N/A	N/A
2.5.1 Pointer Gestures	Pass	N/A	N/A
2.5.2 Pointer Cancellation	Pass	N/A	N/A
2.5.3 Label in Name	Pass	N/A	N/A
2.5.4 Motion Actuation	Pass	N/A	N/A
3.1.1 Language of Page	Pass	N/A	N/A
3.1.2 Language of Parts	Pass	N/A	N/A
3.2.1 On Focus	Pass	N/A	N/A
3.2.2 On Input	Pass	N/A	N/A
3.2.3 Consistent Navigation	Pass	N/A	N/A
3.2.4 Consistent Identification	Pass	N/A	N/A
3.3.1 Error Identification	Pass	N/A	N/A
3.3.2 Labels or Instructions	Pass	N/A	N/A
3.3.3 Error Suggestion	Pass	N/A	N/A
3.3.4 Error Prevention (Legal, Financial, Data)	Pass	N/A	N/A
4.1.1 Parsing	Pass	N/A	N/A
4.1.2 Name, Role, Value	Pass	N/A	N/A
4.1.3 Status Messages	Pass	N/A	N/A

Results for: Publications

URL: <https://southwestlondon.icb.nhs.uk/publications/>

Date Audited: 24 August 2022

Google lighthouse score: 100

WCAG Checkpoints passed: 50/50

WCAG Checkpoint	Status	Explanation	FAO
1.1.1 Non-text Content	Pass	N/A	N/A
1.2.1 Audio-only and Video-only (Prerecorded)	Pass	N/A	N/A
1.2.2 Captions (Prerecorded)	Pass	N/A	N/A
1.2.3 Audio Description or Media Alternative (Prerecorded)	Pass	N/A	N/A
1.2.4 Captions (Live)	Pass	N/A	N/A
1.2.5 Audio Description (Prerecorded)	Pass	N/A	N/A
1.3.1 Info and Relationships	Pass	N/A	N/A
1.3.2 Meaningful Sequence	Pass	N/A	N/A
1.3.3 Sensory Characteristics	Pass	N/A	N/A
1.3.4 Orientation	Pass	N/A	N/A
1.3.5 Identify Input Purpose	Pass	N/A	N/A
1.4.1 Use of colour	Pass	N/A	N/A
1.4.2 Audio Control	Pass	N/A	N/A
1.4.3 Contrast (Minimum)	Pass	N/A	N/A
1.4.4 Resize text	Pass	N/A	N/A
1.4.5 Images of text	Pass	N/A	N/A
1.4.10 Reflow	Pass	N/A	N/A
1.4.11 Non-text Contrast	Pass	N/A	N/A
1.4.12 Text Spacing	Pass	N/A	N/A
1.4.13 Content on Hover or Focus	Pass	N/A	N/A
2.1.1 Keyboard	Pass	N/A	N/A
2.1.2 No keyboard traps	Pass	N/A	N/A
2.1.4 Character Key Shortcuts	Pass	N/A	N/A
2.2.1 Timing Adjustable	Pass	N/A	N/A
2.2.2 Pause, Stop, Hide	Pass	N/A	N/A
2.3.1 Three Flashes or Below	Pass	N/A	N/A

WCAG Checkpoint	Status	Explanation	FAO
Threshold			
2.4.1 Bypass Blocks	Pass	N/A	N/A
2.4.2 Page Titled	Pass	N/A	N/A
2.4.3 Focus Order	Pass	N/A	N/A
2.4.4 Link Purpose (In context)	Pass	N/A	N/A
2.4.5 Multiple Ways	Pass	N/A	N/A
2.4.6 Headings and Labels	Pass	N/A	N/A
2.4.7 Focus Visible	Pass	N/A	N/A
2.5.1 Pointer Gestures	Pass	N/A	N/A
2.5.2 Pointer Cancellation	Pass	N/A	N/A
2.5.3 Label in Name	Pass	N/A	N/A
2.5.4 Motion Actuation	Pass	N/A	N/A
3.1.1 Language of Page	Pass	N/A	N/A
3.1.2 Language of Parts	Pass	N/A	N/A
3.2.1 On Focus	Pass	N/A	N/A
3.2.2 On Input	Pass	N/A	N/A
3.2.3 Consistent Navigation	Pass	N/A	N/A
3.2.4 Consistent Identification	Pass	N/A	N/A
3.3.1 Error Identification	Pass	N/A	N/A
3.3.2 Labels or Instructions	Pass	N/A	N/A
3.3.3 Error Suggestion	Pass	N/A	N/A
3.3.4 Error Prevention (Legal, Financial, Data)	Pass	N/A	N/A
4.1.1 Parsing	Pass	N/A	N/A
4.1.2 Name, Role, Value	Pass	N/A	N/A
4.1.3 Status Messages	Pass	N/A	N/A

Results for: Our places

URL: <https://southwestlondon.icb.nhs.uk/our-places/>

Date Audited: 24 August 2022

Google lighthouse score: 100

WCAG Checkpoints passed: 50/50

WCAG Checkpoint	Status	Explanation	FAO
1.1.1 Non-text Content	Pass	N/A	N/A
1.2.1 Audio-only and Video-only (Prerecorded)	Pass	N/A	N/A
1.2.2 Captions (Prerecorded)	Pass	N/A	N/A
1.2.3 Audio Description or Media Alternative (Prerecorded)	Pass	N/A	N/A
1.2.4 Captions (Live)	Pass	N/A	N/A
1.2.5 Audio Description (Prerecorded)	Pass	N/A	N/A
1.3.1 Info and Relationships	Pass	N/A	N/A
1.3.2 Meaningful Sequence	Pass	N/A	N/A
1.3.3 Sensory Characteristics	Pass	N/A	N/A
1.3.4 Orientation	Pass	N/A	N/A
1.3.5 Identify Input Purpose	Pass	N/A	N/A
1.4.1 Use of colour	Pass	N/A	N/A
1.4.2 Audio Control	Pass	N/A	N/A
1.4.3 Contrast (Minimum)	Pass	N/A	N/A
1.4.4 Resize text	Pass	N/A	N/A
1.4.5 Images of text	Pass	N/A	N/A
1.4.10 Reflow	Pass	N/A	N/A
1.4.11 Non-text Contrast	Pass	N/A	N/A
1.4.12 Text Spacing	Pass	N/A	N/A
1.4.13 Content on Hover or Focus	Pass	N/A	N/A
2.1.1 Keyboard	Pass	N/A	N/A
2.1.2 No keyboard traps	Pass	N/A	N/A
2.1.4 Character Key Shortcuts	Pass	N/A	N/A
2.2.1 Timing Adjustable	Pass	N/A	N/A
2.2.2 Pause, Stop, Hide	Pass	N/A	N/A

WCAG Checkpoint	Status	Explanation	FAO
2.3.1 Three Flashes or Below Threshold	Pass	N/A	N/A
2.4.1 Bypass Blocks	Pass	N/A	N/A
2.4.2 Page Titled	Pass	N/A	N/A
2.4.3 Focus Order	Pass	N/A	N/A
2.4.4 Link Purpose (In context)	Pass	N/A	N/A
2.4.5 Multiple Ways	Pass	N/A	N/A
2.4.6 Headings and Labels	Pass	N/A	N/A
2.4.7 Focus Visible	Pass	N/A	N/A
2.5.1 Pointer Gestures	Pass	N/A	N/A
2.5.2 Pointer Cancellation	Pass	N/A	N/A
2.5.3 Label in Name	Pass	N/A	N/A
2.5.4 Motion Actuation	Pass	N/A	N/A
3.1.1 Language of Page	Pass	N/A	N/A
3.1.2 Language of Parts	Pass	N/A	N/A
3.2.1 On Focus	Pass	N/A	N/A
3.2.2 On Input	Pass	N/A	N/A
3.2.3 Consistent Navigation	Pass	N/A	N/A
3.2.4 Consistent Identification	Pass	N/A	N/A
3.3.1 Error Identification	Pass	N/A	N/A
3.3.2 Labels or Instructions	Pass	N/A	N/A
3.3.3 Error Suggestion	Pass	N/A	N/A
3.3.4 Error Prevention (Legal, Financial, Data)	Pass	N/A	N/A
4.1.1 Parsing	Pass	N/A	N/A
4.1.2 Name, Role, Value	Pass	N/A	N/A
4.1.3 Status Messages	Pass	N/A	N/A

Results for: Integrated Care Board meeting – September 2022

URL: southwestlondon.icb.nhs.uk/events/board-meeting-september-2022/

Date Audited: 24 August 2022

Google lighthouse score: 100

WCAG Checkpoints passed: 50/50

WCAG Checkpoint	Status	Explanation	FAO
1.1.1 Non-text Content	Pass	N/A	N/A
1.2.1 Audio-only and Video-only (Prerecorded)	Pass	N/A	N/A
1.2.2 Captions (Prerecorded)	Pass	N/A	N/A
1.2.3 Audio Description or Media Alternative (Prerecorded)	Pass	N/A	N/A
1.2.4 Captions (Live)	Pass	N/A	N/A
1.2.5 Audio Description (Prerecorded)	Pass	N/A	N/A
1.3.1 Info and Relationships	Pass	N/A	N/A
1.3.2 Meaningful Sequence	Pass	N/A	N/A
1.3.3 Sensory Characteristics	Pass	N/A	N/A
1.3.4 Orientation	Pass	N/A	N/A
1.3.5 Identify Input Purpose	Pass	N/A	N/A
1.4.1 Use of colour	Pass	N/A	N/A
1.4.2 Audio Control	Pass	N/A	N/A
1.4.3 Contrast (Minimum)	Pass	N/A	N/A
1.4.4 Resize text	Pass	N/A	N/A
1.4.5 Images of text	Pass	N/A	N/A
1.4.10 Reflow	Pass	N/A	N/A
1.4.11 Non-text Contrast	Pass	N/A	N/A
1.4.12 Text Spacing	Pass	N/A	N/A
1.4.13 Content on Hover or Focus	Pass	N/A	N/A
2.1.1 Keyboard	Pass	N/A	N/A
2.1.2 No keyboard traps	Pass	N/A	N/A
2.1.4 Character Key Shortcuts	Pass	N/A	N/A
2.2.1 Timing Adjustable	Pass	N/A	N/A
2.2.2 Pause, Stop, Hide	Pass	N/A	N/A
2.3.1 Three Flashes or Below	Pass	N/A	N/A

WCAG Checkpoint	Status	Explanation	FAO
Threshold			
2.4.1 Bypass Blocks	Pass	N/A	N/A
2.4.2 Page Titled	Pass	N/A	N/A
2.4.3 Focus Order	Pass	N/A	N/A
2.4.4 Link Purpose (In context)	Pass	N/A	N/A
2.4.5 Multiple Ways	Pass	N/A	N/A
2.4.6 Headings and Labels	Pass	N/A	N/A
2.4.7 Focus Visible	Pass	N/A	N/A
2.5.1 Pointer Gestures	Pass	N/A	N/A
2.5.2 Pointer Cancellation	Pass	N/A	N/A
2.5.3 Label in Name	Pass	N/A	N/A
2.5.4 Motion Actuation	Pass	N/A	N/A
3.1.1 Language of Page	Pass	N/A	N/A
3.1.2 Language of Parts	Pass	N/A	N/A
3.2.1 On Focus	Pass	N/A	N/A
3.2.2 On Input	Pass	N/A	N/A
3.2.3 Consistent Navigation	Pass	N/A	N/A
3.2.4 Consistent Identification	Pass	N/A	N/A
3.3.1 Error Identification	Pass	N/A	N/A
3.3.2 Labels or Instructions	Pass	N/A	N/A
3.3.3 Error Suggestion	Pass	N/A	N/A
3.3.4 Error Prevention (Legal, Financial, Data)	Pass	N/A	N/A
4.1.1 Parsing	Pass	N/A	N/A
4.1.2 Name, Role, Value	Pass	N/A	N/A
4.1.3 Status Messages	Pass	N/A	N/A

Results for: Consultations

URL: <https://southwestlondon.icb.nhs.uk/get-involved/consultations/>

Date Audited: 24 August 2022

Google lighthouse score: 100

WCAG Checkpoints passed: 50/50

WCAG Checkpoint	Status	Explanation	FAO
1.1.1 Non-text Content	Pass	N/A	N/A
1.2.1 Audio-only and Video-only (Prerecorded)	Pass	N/A	N/A
1.2.2 Captions (Prerecorded)	Pass	N/A	N/A
1.2.3 Audio Description or Media Alternative (Prerecorded)	Pass	N/A	N/A
1.2.4 Captions (Live)	Pass	N/A	N/A
1.2.5 Audio Description (Prerecorded)	Pass	N/A	N/A
1.3.1 Info and Relationships	Pass	N/A	N/A
1.3.2 Meaningful Sequence	Pass	N/A	N/A
1.3.3 Sensory Characteristics	Pass	N/A	N/A
1.3.4 Orientation	Pass	N/A	N/A
1.3.5 Identify Input Purpose	Pass	N/A	N/A
1.4.1 Use of colour	Pass	N/A	N/A
1.4.2 Audio Control	Pass	N/A	N/A
1.4.3 Contrast (Minimum)	Pass	N/A	N/A
1.4.4 Resize text	Pass	N/A	N/A
1.4.5 Images of text	Pass	N/A	N/A
1.4.10 Reflow	Pass	N/A	N/A
1.4.11 Non-text Contrast	Pass	N/A	N/A
1.4.12 Text Spacing	Pass	N/A	N/A
1.4.13 Content on Hover or Focus	Pass	N/A	N/A
2.1.1 Keyboard	Pass	N/A	N/A
2.1.2 No keyboard traps	Pass	N/A	N/A
2.1.4 Character Key Shortcuts	Pass	N/A	N/A
2.2.1 Timing Adjustable	Pass	N/A	N/A
2.2.2 Pause, Stop, Hide	Pass	N/A	N/A
2.3.1 Three Flashes or Below	Pass	N/A	N/A

WCAG Checkpoint	Status	Explanation	FAO
Threshold			
2.4.1 Bypass Blocks	Pass	N/A	N/A
2.4.2 Page Titled	Pass	N/A	N/A
2.4.3 Focus Order	Pass	N/A	N/A
2.4.4 Link Purpose (In context)	Pass	N/A	N/A
2.4.5 Multiple Ways	Pass	N/A	N/A
2.4.6 Headings and Labels	Pass	N/A	N/A
2.4.7 Focus Visible	Pass	N/A	N/A
2.5.1 Pointer Gestures	Pass	N/A	N/A
2.5.2 Pointer Cancellation	Pass	N/A	N/A
2.5.3 Label in Name	Pass	N/A	N/A
2.5.4 Motion Actuation	Pass	N/A	N/A
3.1.1 Language of Page	Pass	N/A	N/A
3.1.2 Language of Parts	Pass	N/A	N/A
3.2.1 On Focus	Pass	N/A	N/A
3.2.2 On Input	Pass	N/A	N/A
3.2.3 Consistent Navigation	Pass	N/A	N/A
3.2.4 Consistent Identification	Pass	N/A	N/A
3.3.1 Error Identification	Pass	N/A	N/A
3.3.2 Labels or Instructions	Pass	N/A	N/A
3.3.3 Error Suggestion	Pass	N/A	N/A
3.3.4 Error Prevention (Legal, Financial, Data)	Pass	N/A	N/A
4.1.1 Parsing	Pass	N/A	N/A
4.1.2 Name, Role, Value	Pass	N/A	N/A
4.1.3 Status Messages	Pass	N/A	N/A

Results for: Contact

URL: <https://southwestlondon.icb.nhs.uk/contact/>

Date Audited: 24 August 2022

Google lighthouse score: 100

WCAG Checkpoints passed: 50/50

WCAG Checkpoint	Status	Explanation	FAO
1.1.1 Non-text Content	Pass	N/A	N/A
1.2.1 Audio-only and Video-only (Prerecorded)	Pass	N/A	N/A
1.2.2 Captions (Prerecorded)	Pass	N/A	N/A
1.2.3 Audio Description or Media Alternative (Prerecorded)	Pass	N/A	N/A
1.2.4 Captions (Live)	Pass	N/A	N/A
1.2.5 Audio Description (Prerecorded)	Pass	N/A	N/A
1.3.1 Info and Relationships	Pass	N/A	N/A
1.3.2 Meaningful Sequence	Pass	N/A	N/A
1.3.3 Sensory Characteristics	Pass	N/A	N/A
1.3.4 Orientation	Pass	N/A	N/A
1.3.5 Identify Input Purpose	Pass	N/A	N/A
1.4.1 Use of colour	Pass	N/A	N/A
1.4.2 Audio Control	Pass	N/A	N/A
1.4.3 Contrast (Minimum)	Pass	N/A	N/A
1.4.4 Resize text	Pass	N/A	N/A
1.4.5 Images of text	Pass	N/A	N/A
1.4.10 Reflow	Pass	N/A	N/A
1.4.11 Non-text Contrast	Pass	N/A	N/A
1.4.12 Text Spacing	Pass	N/A	N/A
1.4.13 Content on Hover or Focus	Pass	N/A	N/A
2.1.1 Keyboard	Pass	N/A	N/A
2.1.2 No keyboard traps	Pass	N/A	N/A
2.1.4 Character Key Shortcuts	Pass	N/A	N/A
2.2.1 Timing Adjustable	Pass	N/A	N/A
2.2.2 Pause, Stop, Hide	Pass	N/A	N/A

WCAG Checkpoint	Status	Explanation	FAO
2.3.1 Three Flashes or Below Threshold	Pass	N/A	N/A
2.4.1 Bypass Blocks	Pass	N/A	N/A
2.4.2 Page Titled	Pass	N/A	N/A
2.4.3 Focus Order	Pass	N/A	N/A
2.4.4 Link Purpose (In context)	Pass	N/A	N/A
2.4.5 Multiple Ways	Pass	N/A	N/A
2.4.6 Headings and Labels	Pass	N/A	N/A
2.4.7 Focus Visible	Pass	N/A	N/A
2.5.1 Pointer Gestures	Pass	N/A	N/A
2.5.2 Pointer Cancellation	Pass	N/A	N/A
2.5.3 Label in Name	Pass	N/A	N/A
2.5.4 Motion Actuation	Pass	N/A	N/A
3.1.1 Language of Page	Pass	N/A	N/A
3.1.2 Language of Parts	Pass	N/A	N/A
3.2.1 On Focus	Pass	N/A	N/A
3.2.2 On Input	Pass	N/A	N/A
3.2.3 Consistent Navigation	Pass	N/A	N/A
3.2.4 Consistent Identification	Pass	N/A	N/A
3.3.1 Error Identification	Pass	N/A	N/A
3.3.2 Labels or Instructions	Pass	N/A	N/A
3.3.3 Error Suggestion	Pass	N/A	N/A
3.3.4 Error Prevention (Legal, Financial, Data)	Pass	N/A	N/A
4.1.1 Parsing	Pass	N/A	N/A
4.1.2 Name, Role, Value	Pass	N/A	N/A
4.1.3 Status Messages	Pass	N/A	N/A

Results for: Improving kidney care (consultation)

URL: <https://southwestlondon.icb.nhs.uk/get-involved/consultations/improving-kidney-care/>

Date Audited: 24 August 2022

Google lighthouse score: 100

WCAG Checkpoints passed: 50/50

WCAG Checkpoint	Status	Explanation	FAO
1.1.1 Non-text Content	Pass	N/A	N/A
1.2.1 Audio-only and Video-only (Prerecorded)	Pass	N/A	N/A
1.2.2 Captions (Prerecorded)	Pass	N/A	N/A
1.2.3 Audio Description or Media Alternative (Prerecorded)	Pass	N/A	N/A
1.2.4 Captions (Live)	Pass	N/A	N/A
1.2.5 Audio Description (Prerecorded)	Pass	N/A	N/A
1.3.1 Info and Relationships	Pass	N/A	N/A
1.3.2 Meaningful Sequence	Pass	N/A	N/A
1.3.3 Sensory Characteristics	Pass	N/A	N/A
1.3.4 Orientation	Pass	N/A	N/A
1.3.5 Identify Input Purpose	Pass	N/A	N/A
1.4.1 Use of colour	Pass	N/A	N/A
1.4.2 Audio Control	Pass	N/A	N/A
1.4.3 Contrast (Minimum)	Pass	N/A	N/A
1.4.4 Resize text	Pass	N/A	N/A
1.4.5 Images of text	Pass	N/A	N/A
1.4.10 Reflow	Pass	N/A	N/A
1.4.11 Non-text Contrast	Pass	N/A	N/A
1.4.12 Text Spacing	Pass	N/A	N/A
1.4.13 Content on Hover or Focus	Pass	N/A	N/A
2.1.1 Keyboard	Pass	N/A	N/A
2.1.2 No keyboard traps	Pass	N/A	N/A
2.1.4 Character Key Shortcuts	Pass	N/A	N/A
2.2.1 Timing Adjustable	Pass	N/A	N/A

WCAG Checkpoint	Status	Explanation	FAO
2.2.2 Pause, Stop, Hide	Pass	N/A	N/A
2.3.1 Three Flashes or Below Threshold	Pass	N/A	N/A
2.4.1 Bypass Blocks	Pass	N/A	N/A
2.4.2 Page Titled	Pass	N/A	N/A
2.4.3 Focus Order	Pass	N/A	N/A
2.4.4 Link Purpose (In context)	Pass	N/A	N/A
2.4.5 Multiple Ways	Pass	N/A	N/A
2.4.6 Headings and Labels	Pass	N/A	N/A
2.4.7 Focus Visible	Pass	N/A	N/A
2.5.1 Pointer Gestures	Pass	N/A	N/A
2.5.2 Pointer Cancellation	Pass	N/A	N/A
2.5.3 Label in Name	Pass	N/A	N/A
2.5.4 Motion Actuation	Pass	N/A	N/A
3.1.1 Language of Page	Pass	N/A	N/A
3.1.2 Language of Parts	Pass	N/A	N/A
3.2.1 On Focus	Pass	N/A	N/A
3.2.2 On Input	Pass	N/A	N/A
3.2.3 Consistent Navigation	Pass	N/A	N/A
3.2.4 Consistent Identification	Pass	N/A	N/A
3.3.1 Error Identification	Pass	N/A	N/A
3.3.2 Labels or Instructions	Pass	N/A	N/A
3.3.3 Error Suggestion	Pass	N/A	N/A
3.3.4 Error Prevention (Legal, Financial, Data)	Pass	N/A	N/A
4.1.1 Parsing	Pass	N/A	N/A
4.1.2 Name, Role, Value	Pass	N/A	N/A
4.1.3 Status Messages	Pass	N/A	N/A

Results for: Improving Kidney Care: Engagement report, October 2021

Accessible HTML version of the corresponding PDF

URL: southwestlondon.icb.nhs.uk/publications/improving-kidney-care-engagement-report-october-2021/

Date Audited: 25 August 2022

Google lighthouse score: 100

WCAG Checkpoints passed: 50/50

WCAG Checkpoint	Status	Explanation	FAO
1.1.1 Non-text Content	Pass	N/A	N/A
1.2.1 Audio-only and Video-only (Prerecorded)	Pass	N/A	N/A
1.2.2 Captions (Prerecorded)	Pass	N/A	N/A
1.2.3 Audio Description or Media Alternative (Prerecorded)	Pass	N/A	N/A
1.2.4 Captions (Live)	Pass	N/A	N/A
1.2.5 Audio Description (Prerecorded)	Pass	N/A	N/A
1.3.1 Info and Relationships	Pass	N/A	N/A
1.3.2 Meaningful Sequence	Pass	N/A	N/A
1.3.3 Sensory Characteristics	Pass	N/A	N/A
1.3.4 Orientation	Pass	N/A	N/A
1.3.5 Identify Input Purpose	Pass	N/A	N/A
1.4.1 Use of colour	Pass	N/A	N/A
1.4.2 Audio Control	Pass	N/A	N/A
1.4.3 Contrast (Minimum)	Pass	N/A	N/A
1.4.4 Resize text	Pass	N/A	N/A
1.4.5 Images of text	Pass	N/A	N/A
1.4.10 Reflow	Pass	N/A	N/A
1.4.11 Non-text Contrast	Pass	N/A	N/A
1.4.12 Text Spacing	Pass	N/A	N/A
1.4.13 Content on Hover or Focus	Pass	N/A	N/A
2.1.1 Keyboard	Pass	N/A	N/A
2.1.2 No keyboard traps	Pass	N/A	N/A
2.1.4 Character Key Shortcuts	Pass	N/A	N/A
2.2.1 Timing Adjustable	Pass	N/A	N/A

WCAG Checkpoint	Status	Explanation	FAO
2.2.2 Pause, Stop, Hide	Pass	N/A	N/A
2.3.1 Three Flashes or Below Threshold	Pass	N/A	N/A
2.4.1 Bypass Blocks	Pass	N/A	N/A
2.4.2 Page Titled	Pass	N/A	N/A
2.4.3 Focus Order	Pass	N/A	N/A
2.4.4 Link Purpose (In context)	Pass	N/A	N/A
2.4.5 Multiple Ways	Pass	N/A	N/A
2.4.6 Headings and Labels	Pass	N/A	N/A
2.4.7 Focus Visible	Pass	N/A	N/A
2.5.1 Pointer Gestures	Pass	N/A	N/A
2.5.2 Pointer Cancellation	Pass	N/A	N/A
2.5.3 Label in Name	Pass	N/A	N/A
2.5.4 Motion Actuation	Pass	N/A	N/A
3.1.1 Language of Page	Pass	N/A	N/A
3.1.2 Language of Parts	Pass	N/A	N/A
3.2.1 On Focus	Pass	N/A	N/A
3.2.2 On Input	Pass	N/A	N/A
3.2.3 Consistent Navigation	Pass	N/A	N/A
3.2.4 Consistent Identification	Pass	N/A	N/A
3.3.1 Error Identification	Pass	N/A	N/A
3.3.2 Labels or Instructions	Pass	N/A	N/A
3.3.3 Error Suggestion	Pass	N/A	N/A
3.3.4 Error Prevention (Legal, Financial, Data)	Pass	N/A	N/A
4.1.1 Parsing	Pass	N/A	N/A
4.1.2 Name, Role, Value	Pass	N/A	N/A
4.1.3 Status Messages	Pass	N/A	N/A

Results for: Improving Kidney Care – live listening event two

Accessible HTML version of the corresponding PDF

URL: southwestlondon.icb.nhs.uk/publications/improving-kidney-care-live-listening-event-two/

Date Audited: 25 August 2022

Google lighthouse score: 100

WCAG Checkpoints passed: 50/50

WCAG Checkpoint	Status	Explanation	FAO
1.1.1 Non-text Content	Pass	N/A	N/A
1.2.1 Audio-only and Video-only (Prerecorded)	Pass	N/A	N/A
1.2.2 Captions (Prerecorded)	Pass	N/A	N/A
1.2.3 Audio Description or Media Alternative (Prerecorded)	Pass	N/A	N/A
1.2.4 Captions (Live)	Pass	N/A	N/A
1.2.5 Audio Description (Prerecorded)	Pass	N/A	N/A
1.3.1 Info and Relationships	Pass	N/A	N/A
1.3.2 Meaningful Sequence	Pass	N/A	N/A
1.3.3 Sensory Characteristics	Pass	N/A	N/A
1.3.4 Orientation	Pass	N/A	N/A
1.3.5 Identify Input Purpose	Pass	N/A	N/A
1.4.1 Use of colour	Pass	N/A	N/A
1.4.2 Audio Control	Pass	N/A	N/A
1.4.3 Contrast (Minimum)	Pass	N/A	N/A
1.4.4 Resize text	Pass	N/A	N/A
1.4.5 Images of text	Pass	N/A	N/A
1.4.10 Reflow	Pass	N/A	N/A
1.4.11 Non-text Contrast	Pass	N/A	N/A
1.4.12 Text Spacing	Pass	N/A	N/A
1.4.13 Content on Hover or Focus	Pass	N/A	N/A
2.1.1 Keyboard	Pass	N/A	N/A
2.1.2 No keyboard traps	Pass	N/A	N/A
2.1.4 Character Key Shortcuts	Pass	N/A	N/A
2.2.1 Timing Adjustable	Pass	N/A	N/A
2.2.2 Pause, Stop, Hide	Pass	N/A	N/A

WCAG Checkpoint	Status	Explanation	FAO
2.3.1 Three Flashes or Below Threshold	Pass	N/A	N/A
2.4.1 Bypass Blocks	Pass	N/A	N/A
2.4.2 Page Titled	Pass	N/A	N/A
2.4.3 Focus Order	Pass	N/A	N/A
2.4.4 Link Purpose (In context)	Pass	N/A	N/A
2.4.5 Multiple Ways	Pass	N/A	N/A
2.4.6 Headings and Labels	Pass	N/A	N/A
2.4.7 Focus Visible	Pass	N/A	N/A
2.5.1 Pointer Gestures	Pass	N/A	N/A
2.5.2 Pointer Cancellation	Pass	N/A	N/A
2.5.3 Label in Name	Pass	N/A	N/A
2.5.4 Motion Actuation	Pass	N/A	N/A
3.1.1 Language of Page	Pass	N/A	N/A
3.1.2 Language of Parts	Pass	N/A	N/A
3.2.1 On Focus	Pass	N/A	N/A
3.2.2 On Input	Pass	N/A	N/A
3.2.3 Consistent Navigation	Pass	N/A	N/A
3.2.4 Consistent Identification	Pass	N/A	N/A
3.3.1 Error Identification	Pass	N/A	N/A
3.3.2 Labels or Instructions	Pass	N/A	N/A
3.3.3 Error Suggestion	Pass	N/A	N/A
3.3.4 Error Prevention (Legal, Financial, Data)	Pass	N/A	N/A
4.1.1 Parsing	Pass	N/A	N/A
4.1.2 Name, Role, Value	Pass	N/A	N/A
4.1.3 Status Messages	Pass	N/A	N/A

References

- [Web Content Accessibility Guidelines \(WCAG\) Overview](#)
- [Web Content Accessibility Guidelines 2.1](#)
- [How to meet WCAG \(Quick Reference\)](#)
- [Techniques for WCAG 2.1](#)
- [Accessibility Evaluation Resources](#)
- [Web Accessibility Evaluation Tools List](#)
- [WCAG Conformance Evaluation Methodology](#)
- [Using Combined Expertise to Evaluate Web Accessibility](#)

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