





NHS SWL Make a Difference

Let's see if we can help you

---

**Contact** – Always try to call the service provider in the first instance

**Communication** – Please remember professionalism, politeness and tone when writing a report or responding

**Content** – Always ensure factual accuracy and be clear with any request

**Response** – Always send your detailed full response within the timeframes stated

**Action** – Be clear with the learning achieved from alerts raised, share with your teams

# What is the Primary Care & GP Liaison Service?

---

The Trust Primary Care Liaison Services are designed to assist primary care colleagues.

The GP Liaison Officer is a dedicated role to support integrated working partnerships between primary care colleagues and an NHS Trust. GP Practices can obtain up-to-date information and assistance on a wide range of our services via GP liaison communications, meetings or dedicated GP email address

If you wish to contact a Trust directly see contact details below

## Primary Care & GP Liaison Teams

---

St George's University Hospitals: [GP.QualityAlert@stgeorges.nhs.uk](mailto:GP.QualityAlert@stgeorges.nhs.uk)

Epsom & St Helier Hospitals: [est-tr.gplo@nhs.net](mailto:est-tr.gplo@nhs.net)

Kingston Hospital: [khn-tr.GPqueries@nhs.net](mailto:khn-tr.GPqueries@nhs.net)

Croydon Health Services: [ch-tr.patientsafety@nhs.net](mailto:ch-tr.patientsafety@nhs.net)

SWL & St George's MH Trust: [GPLiaison@swlstg.nhs.uk](mailto:GPLiaison@swlstg.nhs.uk)

South London & Maudsley (SLAM): [Complaints@slam.nhs.uk](mailto:Complaints@slam.nhs.uk)

Guy's & St Thomas' NHS Trust: [gst-tr.QualityAlerts@nhs.net](mailto:gst-tr.QualityAlerts@nhs.net)

Chelsea & Westminster Hospital: [gpqueries.chelwest@nhs.net](mailto:gpqueries.chelwest@nhs.net)

Moorfield Hospital: [moorfields.healthprofessionals@nhs.net](mailto:moorfields.healthprofessionals@nhs.net)

London Ambulance Service (LAS): [londamb.Patient.Experiences@nhs.net](mailto:londamb.Patient.Experiences@nhs.net)